

Phone: (416) 657-2072 Fax: (905) 943-7225 Email: sales@satansplayhouse.com Website: http://www.satansplayhouse.com 7240 Woodbine A Suit-Markham, O L31

June 28, 2002

Private & Confidential

NagraStar 94 Inverness Circle East Englewood, Colorado 80112

Attention: J.J. Gee, Special Projects Investigator

Dear Mr. Gee.

RE: Satan's Playhouse

Our File No.: T-0755-02

This will acknowledge and thank you for the assignment of June 27, 2002.

### **ASSIGNMENT**

We were directed to research satansplayhouse.com and confirm their operating locations in the greater Toronto area. In addition, we were tasked to purchase in-person their P4 Access Card (instructed to purchase 3 cards if modified and 2 units if non-modified).

## RESEARCH

We researched satansplayhouse.com on line to determine their product line and list of locations. To contact Satan's Playhouse by mail or phone, the following address was listed in their website:

9251-8 Yonge Street Suite 413 Richmond Hill, Ontario L4C 9T3

CASE NO.
SA CV 03-950 DOC (JTLx)
ECHOSTAR SATELLITE CORP., et al.,

Pinkerton®-A World Leader specialized in Consulting & Is

vs.

NDS GROUP PLC, et al.

HIGHLY CONFIDENTIAL

Case No. SA CV03-950 DOC (JTL)

DEFEND	ANT'S EXHIBIT	<u>1148</u>
DATE _		IDEN.
DATE_		EVID.
BY		
	Deputy Clerk	





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Upon consulting the Canada 411 on-line directory, the following are all the listings for Satan's Playhouse:

1801 Dundas Street East Whitby, Ontario L1N 7C5 Tel: (905) 571-5644

295-A Queen Street East Brampton, ON L6W 3W9 Tel: (905) 866-5678

7240 Woodbine Avenue Markham, ON L3R 1Ay Tel: (905) 943-9519

#### INQUIRIES:

### Thursday, June 27, 2002:

A pre-text call was placed by Investigator Varley to Satan's Playhouse located at 1801 Dundas Street East in Whitby, ON at telephone number (905) 571-5644. A female representative of Satan's Playhouse by the name of Christine answered and when Investigator Varley inquired about the availability of the P4 Access Cards, she informed that they are available in non-programmed format only. When asked if these cards could be purchased in person at her Whitby location, she informed that she would have to order them from the Satan's Playhouse location in Markham but they would be available for pick-up later that afternoon. Investigator Varley informed Christine that she would go directly to the Markham location to purchase the P4 Access Cards.

### Thursday, June 27, 2001

A pre-text call was placed by Investigator Varley to Satan's Playhouse located at 7240 Woodbine Avenue in Markham, ON at telephone number (905) 943-9519. A female representative of Satan's Playhouse by the name of Manny answered and when Investigator Varley inquired about the availability of the P4 Access cards, she informed they are available in non-programmed format only and they have a plentiful supply on hand available for purchase. Manny confirmed the cost of \$299.95 CDN each and offered to put two aside for pick-up.

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#### **INVESTIGATION:**

Thursday, June 27, 2002

13:12 Investigator Varley departed office.

14:02 Investigator Varley arrived at Satan's Playhouse located at 7240 Woodbine Avenue in Markham, ON. The business is located in a commercial strip plaza at the intersection of Woodbine and Steelcase.



- 14:10 Upon entering the business, Investigator Varley noticed a photocopied announcement posted on the front door referring to a recent Supreme Court ruling voting against the use of DirectTV in Canada and in view of this, Satan's Playhouse is currently unable to program access cards for DirectTV. The noticed apologized for the inconvenience this caused to Satan's Playhouse customers but noted that this ruling will hopefully be reversed soon.
- 14:12 Upon entering the main reception area, Investigator Varley was greeted by a female who later identified herself as Manny. When Investigator Varley indicated she had called earlier regarding purchasing two P4 Access cards, Manny went behind the main receptionist counter and removed the two cards from a drawer. In maintaining conversation with Manny, Investigator Varley was able to determine that Satan's Playhouse offers a variety of satellite products and services. In relation to the P4 Access Cards, Manny informed Investigator Varley that there is currently no programming device available in the U.S or Canada for such cards. Manny then commented that once this P4 Access Card programmer is available, Satan's Playhouse will be the first to have it.

When questioned as to why individuals in Canada would purchase an access card for DirectTV without the ability to program, Manny implied that it is much more cost effective to get the access cards now before the

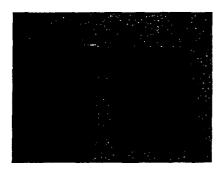
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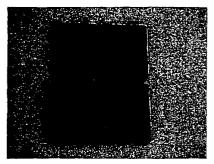
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programming device becomes available. According to Manny, when this programming device becomes available, the cost will increase significantly. She then made reference to selling an HU card for \$800 when demand was at its highest. When questioned about the inability to program DirectTV access cards (as noted in posted announcement of their entranceway) Manny commented that "Yah, but that won't last long, trust me".

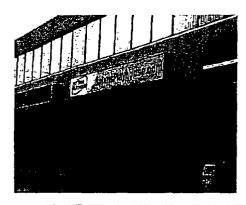
Manny cautioned Investigator Varley not to attempt to program the P4 Access cards in an HU Programmer. According to Manny, this would destroy the P4 cards and Satan's Warehouse will not accept a return of the cards if this was done.

Investigator Varley then paid cash for the two P4 Access Cards, which Manny provided a receipt for. Manny then placed each access card in a red plastic protector marked with the Satan's Playhouse.com name and logo.





Investigator Varley departed Satan's Playhouse and obtained photos of 14:40: the exterior of the business.





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15:38: Investigator returned to office.

# **REMARKS**

The P4 Access cards purchased from Satan's Playhouse have been couriered to your office and evidence labeled accordingly for chain of custody purposes.

Please advise if you have any questions or if we can be of further assistance regarding this matter.

Thank you for allowing us the opportunity to be of assistance.

Yours very truly,

Pinkerton Consulting & Investigations

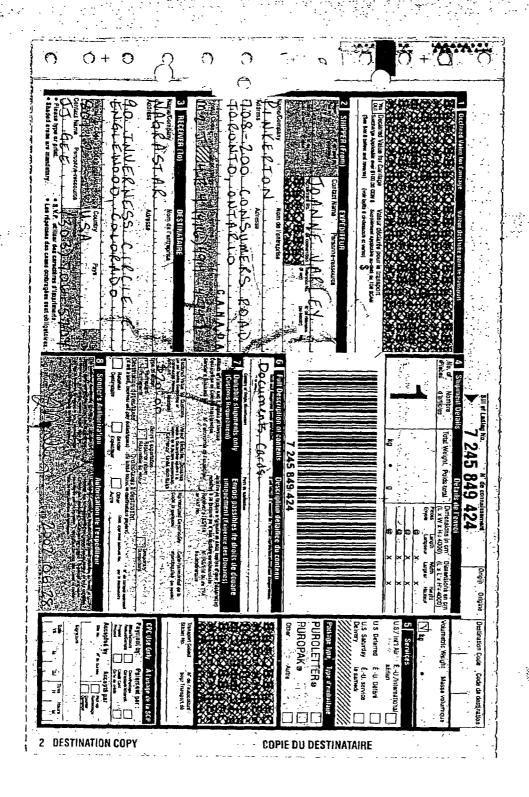
Joanne Varley

Licensed Investigator

Director of Operations, Ontario

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